Learner Feedback Questions #310

1. To ensure safe work environments, which intervention has NOT been established in all hospitals?
   a. using vulnerability assessments on patient units
   b. teaching staff on a regular basis how to communicate and intervene with an angry patient/family
   c. promoting awareness of weapons and calling for backup by security personnel
   d. performing routine debriefing after a violent episode and strategizing to prevent similar incidents

2. Target hardening is:
   a. should include all patients checked for weapons
   b. alerts other staff members
   c. promoting awareness of weapons and drugs on admission
   d. strengthening the security of a unit to reduce risk of attack or injury
   e. identification of patients on admission who are prone to violent behaviors

3. A nurse is at risk in a situation when a client or family member:
   a. threatens or attempts self-harm
   b. raises his voice
   c. positioning your body at an angle at your side
   d. does not validate behavior in any terms adequately.
   e. any firearm, knife or conventional weapon

4. The best position to take when dealing with an angry patient is:
   a. keeping your weight on one foot
   b. maintaining eye contact with patient at all times
   c. not validate behavior in any terms adequately.
   d. telling you that you are not listening
   e. strengthening the security of a unit to reduce risk of attack or injury

5. When an angry patient expresses anger, the nurse:
   a. does not validate behavior in any terms adequately.
   b. maintenance eye contact with patient at all times
   c. responds with assertive statements to express need and feelings
   d. redirects the patient to a quiet room if he can’t calm down in 5 minutes
   e. strengthening the security of a unit to reduce risk of attack or injury

6. An internal vulnerability assessment:
   a. should include all patients checked for weapons
   b. measures a healthcare provider’s response time to an angry client
   c. determines a healthcare provider’s triggers for anger
   d. is done to secure the unithospital environment
   e. strengthening the security of a unit to reduce risk of attack or injury

7. If a facility has a zero tolerance policy for violence:
   a. security should be called when any angry behavior is observed
   b. nurses should know to whom to report an incident and for what
   c. patients/families should be asked to leave the facility at first sign of anger
   d. the policy should be reviewed and updated monthly
   e. strengthening the security of a unit to reduce risk of attack or injury

8. Which factor is NOT a potential factor for work-related assaults?
   a. extended hospital visiting hours
   b. poorly lit parking areas
   c. low staffing levels during times of increased activities
   d. increasing number of acute and chronically ill mental patients with no follow-up care plan
   e. strengthening the security of a unit to reduce risk of attack or injury

9. Weapons of opportunity are:
   a. an assailant or rescuer’s brute strength
   b. blunt or sharp objects in the workplace
   c. any firearm, knife or conventional weapon
   d. any item or personal effect of the patient
   e. strengthening the security of a unit to reduce risk of attack or injury

10. A vulnerability assessment is most helpful to:
    a. identify patients on admission who are prone to violent behaviors
    b. prevent harm while maintaining a therapeutic milieu
    c. assess on each shift those with potential for violence
    d. provide anger management classes for staff and patients
    e. strengthening the security of a unit to reduce risk of attack or injury

Evaluation

1. I can discuss the importance of vulnerability assessment.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

2. I can describe internal and external vulnerability assessment.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

3. I can identify general safety measures.
   a. agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

4. The objectives relate to the overall goal of the article.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

5. The article is well-written and logically organized, and defines terms adequately.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

Vulnerability Risk Assessment

Earn 1 Contact Hour NOW!

Registration/Answer Form #310

LEARNER FEEDBACK QUESTIONS

Before July 6, 2011, print this page, complete the multiple choice questions by circling the correct answer and mail or fax to: ADVANCE for Nurses, Learning Scope, 2900 Horizon Dr., King of Prussia, PA 19406, 610-278-1426.

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