

Learner Feedback Questions #310

- To ensure safe work environments, which intervention has NOT been established in all hospitals?
 - using vulnerability assessments on patient units
 - teaching staff on a regular basis how to communicate and intervene with an angry patient/family
 - promoting awareness of weapons and calling for backup by security personnel
 - performing routine debriefing after a violent episode and strategizing to prevent similar incidents
- Target hardening is:
 - teaching unit staff martial arts to protect themselves in an attack
 - strengthening the security of a unit to reduce risk of attack or injury
 - calling for the most experienced staff first during an attack
 - simulating a crisis situation on a nursing unit monthly
- A nurse is at risk in a situation when a client or family member:
 - threatens or attempts self-harm
 - raises his voice
 - blames you for something that has gone wrong
 - tells you that you are not listening

- The best position to take when dealing with an angry patient is:
 - keeping your weight on one foot
 - maintaining eye contact with patient at all times
 - positioning your body at an angle
 - allowing your arms to be out in front, at your side

- When an angry patient expresses anger, the nurse:
 - does not validate behavior in any situation
 - alerts other staff members immediately
 - responds with assertive statements to express need and feelings
 - redirects the patient to a quiet room if he can't calm down in 5 minutes

- An internal vulnerability assessment:
 - should include all patients checked for weapons and drugs on admission
 - measures a healthcare provider's response time to an angry client
 - determines a healthcare provider's triggers for anger
 - is done to secure the unit/hospital environment

- If a facility has a zero tolerance policy for violence:
 - security should be called when any angry behavior is observed
 - nurses should know to whom to report an incident and for what
 - patients/families should be asked to leave the facility at first sign of anger
 - the policy should be reviewed and updated monthly

- Which factor is NOT a potential factor for work-related assaults?
 - extended hospital visiting hours
 - poorly lit parking areas
 - low staffing levels during times of increased activities
 - increasing number of acute and chronically ill mental patients with no follow-up care plan
- Weapons of opportunity are:
 - an assailant or rescuer's brute strength
 - blunt or sharp objects in the workplace
 - any firearm, knife or conventional weapon
 - any item or personal effect of the patient
- A vulnerability assessment is most helpful to:
 - identify patients on admission who are prone to violent behaviors
 - prevent harm while maintaining a therapeutic milieu
 - assess on each shift those with potential for violence
 - provide anger management classes for staff and patients

Evaluation

- I can discuss the importance of vulnerability assessment.
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- I can describe internal and external vulnerability assessment.
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- I can identify general safety measures.
 - agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- The objectives relate to the overall goal of the article.
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- The article is well-written and logically organized, and defines terms adequately.
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree

Vulnerability Risk Assessment

Earn 1 Contact Hour NOW!

Registration/Answer Form #310

LEARNER FEEDBACK QUESTIONS

- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
- A B C D

EVALUATION

- A B C D E
- A B C D E
- A B C D E
- A B C D E
- A B C D E

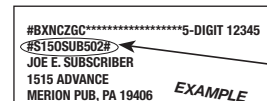
How many minutes did you need to complete this CE offering?

Minutes: _____

Before July 6, 2011, print this page, complete the multiple choice questions by circling the correct answer and mail or fax to: ADVANCE for Nurses, Learning Scope, 2900 Horizon Dr., King of Prussia, PA 19406; 610-278-1426.

CUSTOMER INFORMATION

For accuracy, please print clearly. (NW)



Subscription #

Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____

E-mail Address: _____

License No. (FL required): _____

PAYMENT \$8

Make check (any checks returned for non-sufficient funds will be assessed a \$25 service fee) or money order payable to Merion Publications Learning Scope, 2900 Horizon Dr., King of Prussia, PA 19406, or pay by credit card:

Name of Cardholder: _____

Credit Card No.: _____

Exp. Date: _____

American Express Visa MasterCard Discover

THIS OFFERING EXPIRES IN 2 YEARS:
JULY 6, 2011

Keep ADVANCE Coming!

This may be only a trial copy or it may be time to renew. You won't continue to receive *ADVANCE for Nurses* unless you contact us for your FREE subscription.

YES! I am an RN, sign me up!

Date: _____ Signature (required): _____

E-mail: _____

JOB TITLE that best describes your position (fill in just one circle completely)

- | | | |
|---|--|---|
| <input type="radio"/> Dir. of Nursing (DON) | <input type="radio"/> Nursing Faculty | <input type="radio"/> Staff Development |
| <input type="radio"/> Manager/Supervisor | <input type="radio"/> Private Practice | <input type="radio"/> Staff Nurse |
| <input type="radio"/> Nurse Practitioner | <input type="radio"/> Senior Nursing Student | <input type="radio"/> Other: _____ |
| <input type="radio"/> Nursing Administrator | | |

PRACTICE SETTING that best describes your setting (fill in just one circle completely)

- | | | | |
|---|---|--|--|
| <input type="radio"/> Ambulatory | <input type="radio"/> Home Health | <input type="radio"/> MR/DD | <input type="radio"/> Public Health |
| <input type="radio"/> Case Management | <input type="radio"/> Hospice | <input type="radio"/> Nursing/Clinical Informatics | <input type="radio"/> Rehab |
| <input type="radio"/> Chemical Dependency | <input type="radio"/> ICU | <input type="radio"/> Occupational Health | <input type="radio"/> Research |
| <input type="radio"/> Clinical Specialist | <input type="radio"/> Infection Control | <input type="radio"/> Office | <input type="radio"/> Sales/Marketing |
| <input type="radio"/> Critical Care | <input type="radio"/> IV Therapy | <input type="radio"/> Oncology | <input type="radio"/> School Nurse |
| <input type="radio"/> CRNA | <input type="radio"/> Managed Care | <input type="radio"/> OR/PACU | <input type="radio"/> Senior Student |
| <input type="radio"/> Dialysis | <input type="radio"/> Managerial/Administrative | <input type="radio"/> Orthopedics | <input type="radio"/> Subacute |
| <input type="radio"/> Education | <input type="radio"/> Maternal/Child | <input type="radio"/> Pediatrics | <input type="radio"/> Support Staffing |
| <input type="radio"/> ED/ER | <input type="radio"/> Med/Surg | <input type="radio"/> Psychiatry | <input type="radio"/> Traveling Nurse |
| <input type="radio"/> Geriatrics/LTC | | | <input type="radio"/> UR/QA |
| <input type="radio"/> Gynecology | | | |

No, I do not wish to receive a FREE subscription.

NW