

Learner Feedback Questions #315

- Joint Commission Sentinel Event Alert No. 40 relates to:**
 - behaviors that undermine a culture of safety
 - nurse-patient staffing ratios
 - decentralizing delivery of patient care in acute care
 - collaboration of healthcare professionals in treatment planning
- To measure the standard of true collaboration in HWE, which of the following questions should be asked?**
 - Does the nurse accept the role of the interdisciplinary team at least once a month?
 - Does the staff nurse provide clear, concise change-of-shift reports?
 - Do nurses who care for patients attend interdisciplinary rounds, and do they show up on time?
 - Do nurses accept instruction on patient care from a physician?
- Which of the following statements about communication and patient safety is NOT cited in "Silence Kills"?**
 - Eighty-four percent of doctors have seen co-workers taking shortcuts that could be dangerous to patients.
 - Eighty-eight percent of doctors work with people who show poor clinical judgment.
 - Eighty-two percent of nurses admitted they worked with a colleague who was chemically impaired but did not report it.
 - Fewer than 10 percent of doctors, nurses and other clinical staff directly confront colleagues about their concerns.
- Appropriate staffing speaks to matching:**
 - complexity of patient care to experience years of nurse
 - cultural/ethnic background of patient to nurse
 - patient needs to nurse competency
 - number of patients to number of nurses
- Meaningful recognition as a HWE standard is most appreciated by nurses by:**
 - annual raise or meaningful compensation
 - providing a free, monthly CE program
 - verbally recognizing a specific action that goes beyond job description
 - rewarding perfect attendance by compensation
- Authentic leadership:**
 - means all nurses have a stake in this standard, as defined by the facility's mission and leadership style
 - is best demonstrated by staff nurses being involved all unit decisions
 - requires all nurses in a facility have formal education in leadership skills
 - is lacking if subordinates do not have the opportunity to do performance appraisals on their manager
- Which of the following is the best intervention for improving communication at the unit level?**
 - set up weekly meetings to let staff members vent complaints
 - set the expectation that positive attitudes are the standard for the unit
 - address inappropriate behavior when it occurs.
 - discourage staff members from playing devil's advocates in meetings
- Which organization developed, adopted and published the Standards for Sustaining and Maintaining Healthy Work Environments?**
 - ANA
 - AONE
 - AACN
 - Joint Commission
- Effective decision making:**
 - can't be done until a set amount of data is retrieved that yields positive outcomes
 - can't be done until everyone in your facility is trained in evidence-based practice
 - occurs if data is shared with staff and stakeholders
 - does not occur if the outcome or target goal is not met
- Which of the following was a milestone to investigate unhealthy healthcare work environments, specifically safety issues?**
 - nursing shortage
 - negative Press Ganey reports
 - lengthy ED visits
 - 1999 IOM report, "To Err is Human"

Evaluation

- I can discuss the positive effects of a healthy workplace environment.**
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- I can identify the Standards for Sustaining and Maintaining a Healthy Work Environment, published by the American Association of Critical-Care Nurses.**
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- I can discuss the value of collaboration to creating a healthy workplace environment.**
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- The objectives relate to the overall goal of the article.**
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree
- The article is well-written and logically organized, and defines terms adequately.**
 - strongly agree
 - agree
 - neutral
 - disagree
 - strongly disagree

Healthy Work Environments

Earn 1 Contact Hour NOW!

Registration/Answer Form #315

LEARNER FEEDBACK QUESTIONS

- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
- A B C D
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- A B C D

EVALUATION

- A B C D E
- A B C D E
- A B C D E
- A B C D E
- A B C D E

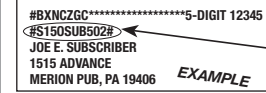
How many minutes did you need to complete this CE offering?

Minutes: _____

Before September 14, 2011, print this page, complete the multiple choice questions by circling the correct answer and mail or fax to: *ADVANCE for Nurses*, Learning Scope, 2900 Horizon Dr., King of Prussia, PA 19406; 610-278-1426.

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RN

- Director of Nursing
- Manager/Supervisor
- Nursing Administrator
- Nursing Faculty
- Private Practice
- Staff Development
- Staff Nurse
- Program Director

Nursing School Student

RN

LPN

Grad. date: ____ / ____ / ____

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Nursing School:

LPN

- Manager/Supervisor
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- Nursing Faculty
- Private Practice
- Staff Development
- Staff Nurse

PRACTICE SETTING that best describes your setting (*fill in just one circle completely*)

- | | | | |
|---|--|--|--|
| <input type="radio"/> Ambulatory | <input type="radio"/> Geriatrics/LTC | <input type="radio"/> Med/Surg | <input type="radio"/> Rehab |
| <input type="radio"/> Cardiac | <input type="radio"/> Gynecology | <input type="radio"/> MR/DD | <input type="radio"/> Research |
| <input type="radio"/> Case Management | <input type="radio"/> Home Health | <input type="radio"/> Nursing/Clinical Informatics | <input type="radio"/> Sales/Marketing |
| <input type="radio"/> Chemical Dependency | <input type="radio"/> Hospice | <input type="radio"/> Occupational Health | <input type="radio"/> School Nurse |
| <input type="radio"/> Clinical Specialist | <input type="radio"/> ICU | <input type="radio"/> Office | <input type="radio"/> Student |
| <input type="radio"/> Critical Care | <input type="radio"/> Infection Control | <input type="radio"/> Oncology | <input type="radio"/> Subacute |
| <input type="radio"/> CRNA | <input type="radio"/> IV Therapy | <input type="radio"/> OR/PACU | <input type="radio"/> Support Staffing |
| <input type="radio"/> Dermatology | <input type="radio"/> Managed Care | <input type="radio"/> Orthopedics | <input type="radio"/> Travel Nursing |
| <input type="radio"/> Dialysis | <input type="radio"/> Managerial/ Administrative | <input type="radio"/> Pediatrics | <input type="radio"/> UR/OA |
| <input type="radio"/> Education | <input type="radio"/> Maternal/Child | <input type="radio"/> Psychiatric | |
| <input type="radio"/> ED/ER | | <input type="radio"/> Public Health | |