1. Errors that involve personnel in direct contact with a patient are called:
   a. mistakes
   b. latent failures
   c. active failures
   d. failures occurring at the blunt end

2. The acronym SBAR refers to:
   a. a system for checking medication safety
   b. a process for identifying
   the cause of an error
   c. a communication method to
   report critical incidents
   d. a process to identify individuals
   at high risk for falling

3. The Centers for Medicare and Medicaid Services (CMS) determined that costs associated with “never events” would not be reimbursed. An example of a never event includes:
   a. falls
   b. delirium
   c. dehydration
   d. congestive heart failure

4. The most common source of bacteremia in the elderly is:
   a. pharyngitis
   b. pneumonia
   c. wound infection
   d. urinary tract infection

5. A near miss:
   a. mistakes
   b. active failures
   c. failure modes and effect analysis
   d. ineffective approach to
   prevent critical incidents

6. An approach that analyzes a proposed process prior to initiation for possible high-risk points of error and potential consequences is a:
   a. sentinel event alert
   b. root cause analysis
   c. failure modes and effect analysis
   d. ineffective approach to preventing medical errors

7. Computerized order entry technology has been reported to decrease medication errors related to:
   a. labeling
   b. dispensing
   c. prescribing
   d. administration

8. Which of the following interventions is most appropriate to prevent a fall in an elderly patient?
   a. ensure siderails are up at all times
   b. place the patient on strict bed rest
   c. administer anti-anxiety medication
   d. place call light and personal items within patient’s reach

9. An individual directly involved in a serious medical error is known as the:
   a. the defendant
   b. third victim
   c. second victim
   d. sentinel event trigger

10. As an active participant in their safety, a patient should:
    a. assume “no news is good news”
    b. question healthcare providers regarding hand hygiene
    c. assume healthcare providers know what is best for them
    d. the nurse would only administer medications ordered for them

**Evaluation**

1. I can list factors that increase the risk of medical error occurrences.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

2. I can discuss evidence-based strategies to decrease medical errors.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

3. I can describe the importance of communication and interdisciplinary healthcare teams in the prevention of errors.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

4. The objectives relate to the overall goal of the article.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

5. The article is well-written.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

6. Please offer any comments or suggestions for future CEs.

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**Prevention of Medical Errors**

**Registration/Answer Form #924**

**LEARNER FEEDBACK QUESTIONS**

1. A B C D E
2. A B C D E
3. A B C D E
4. A B C D E
5. A B C D E
6. A B C D E
7. A B C D E
8. A B C D E
9. A B C D E
10. A B C D E

**EVALUATION**

1. A B C D E
2. A B C D E
3. A B C D E
4. A B C D E
5. A B C D E
6. A B C D E
7. A B C D E
8. A B C D E
9. A B C D E
10. A B C D E

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