1. Which of the following is NOT a financial decision-making entity?
   a. recovery audit contractors
   b. value-based purchasing program
   c. Centers for Medicare and Medicaid Services
   d. Medical Orders for Life-Sustaining Treatment

2. In the dyad model of care, all care coordination, discharge planning and utilization review (UR) is done by a:
   a. case manager and UR nurse
   b. case manager and social worker
   c. case manager, social worker and UR nurse
   d. case manager, UR nurse and appeals nurse

3. In the triad model of care, all care coordination, discharge planning and UR/appals is done by a:
   a. case manager and UR nurse
   b. case manager and social worker
   c. case manager, social worker and UR nurse
   d. case manager, UR nurse, social worker and appeals nurse

4. The three inpatient clinical teams were developed based on the following factors EXCEPT:
   a. case mix index
   b. initial assessments
   c. number of patients
   d. length of stay data

5. Social workers and case managers work in collaboration in clinical teams. Which of the following is predominantly the responsibility of social workers?
   a. IV antibiotics
   b. psychosocial needs
   c. central line catheter
   d. follow-up doctor appointments

6. The case managers, social workers and UR nurses depend on which of the following to facilitate communications:
   a. beepers
   b. land-line telephones
   c. writing notes in the chart
   d. electronic case management and discharge planning software products

7. In order for patients to be placed in the correct admission status and level of care, it is important to monitor which of the following areas EXCEPT:
   a. the emergency department
   b. outpatient dialysis center
   c. the ambulatory surgery center
   d. direct from the physician's office

8. What type of nurse was responsible for decreasing the readmissions rate for CHF patients?
   a. transitional care nurse
   b. UR nurse
   c. case management nurse
   d. discharge planning nurse

9. Which case management model allows the nurse case manager to focus on facilitating the patient's transition to the next level of care without increasing the LOS because they aren't distracted by having to write UR reviews?
   a. dyad model
   b. triad model
   c. nightingale model
   d. nursing care model

10. With the financial pressures placed on the healthcare industry to provide quality patient care and maintain their reimbursement platform, which department is responsible for ensuring these needs are met?
    a. social work
    b. admissions
    c. case management
    d. utilization review

**Evaluation**

1. I can describe the compliance and regulatory knowledge of Medicare and Medicaid programs that impact case management.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

2. I can identify the difference between the dyad and triad models for case management.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

3. I can demonstrate the use of data to develop a workflow tool that will determine the skill mix and outcomes needed to meet future needs of my case management department.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

4. The objectives relate to the overall goal of the article.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

5. The article is well-written and logically organized, and defines terms adequately.
   a. strongly agree
   b. agree
   c. neutral
   d. disagree
   e. strongly disagree

---

**Changing Your Case Management Model of Care**

**Earn 1 Contact Hour NOW!**

**Registration/Answer Form #416**

**LEARNER FEEDBACK QUESTIONS**

1. A B C D
2. A B C D
3. A B C D
4. A B C D
5. A B C D
6. A B C D
7. A B C D
8. A B C D
9. A B C D
10. A B C D

**EVALUATION**

1. A B C D E
2. A B C D E
3. A B C D E
4. A B C D E
5. A B C D E

**How many minutes did you need to complete this CE offering?**

**Minutes:**

---

**CUSTOMER INFORMATION**

For accuracy, please print clearly.

Name: _______________________

Street Address: _______________________

City: _______________________

State: ______ Zip: ______

E-mail Address: _______________________

License No. (FL required): __________

Credit Card No.: ______

Exp. Date: ______

Signature (required): __________

---

**PAYMENT $8**

Make check (any checks returned for non-sufficient funds will be assessed a $25 service fee) or money order payable to Merion Publications Learning Scope, 2900 Horizon Dr., King of Prussia, PA 19406, or pay by credit card:

Name of Cardholder: _______________________

Credit Card Type: __________

Credit Card No.: ______

Exp. Date: ______

Signature: __________

---

**Keep ADVANCE Coming!**

This may be only a trial copy or it may be time to renew. You won't continue to receive ADVANCE for Nurses unless you contact us for your FREE subscription.

☐ I am a Nurse, sign me up!

☐ I prefer to receive a PRINT SUBSCRIPTION.

☐ I prefer to receive the DIGITAL EDITION. (e-mail address required below)

☐ I prefer to receive BOTH a print and digital edition. (e-mail address required below)

Date: ________________

Signature (required): __________

---

**E-mail:**

---

**JOB TITLE** that best describes your position (fill in just one circle completely)

---

**RN**

☐ Director of Nursing

☐ Manager/Supervisor

☐ Nursing Administrator

☐ Nursing Faculty

☐ Private Practice

☐ Staff Development

☐ Staff Nurse

☐ Program Director

---

**LPN**

☐ Manager/Supervisor

☐ Nursing Administrator

☐ Nursing Faculty

☐ Private Practice

☐ Staff Development

☐ Staff Nurse

---

**PRACTICE SETTING** that best describes your setting (fill in just one circle completely)

---

**RN01**